

Creating Chances4Volunteering

**exploring the development of supported
volunteering**

Today's Plan of Action

- **Quick overview**
- **Quick Studies – Shapes of SV**
- **Fun & Games**
- **Lunch & Think**

Three Players You should know

Capital Volunteering

- \$7.3 million over 4 years (2004-08) to improve the social inclusion of those who face issues mental health
- Wealth of research & guidance
 - Impact of SV on individuals
 - Pathway to Recovery
- **Jacqui Randle** – HAVCO SV Project

Three Players ...

Goldstar

...how to recruit, manage and retain volunteers, mentors and befrienders from groups at risk of social exclusion, including:

- People with no qualifications
 - People from black and minority ethnic communities
 - People with disabilities or limiting long-term illnesses
-
- Useful online Good Practice Toolkit covering from recruitment to effective management
 - Cabinet Office initiative that ran from 2006-2008

Three Players ...

Mentoring & Befriending Foundation

...provide guidance and support to organisations and practitioners involved in mentoring and befriending.

Recent work of interest

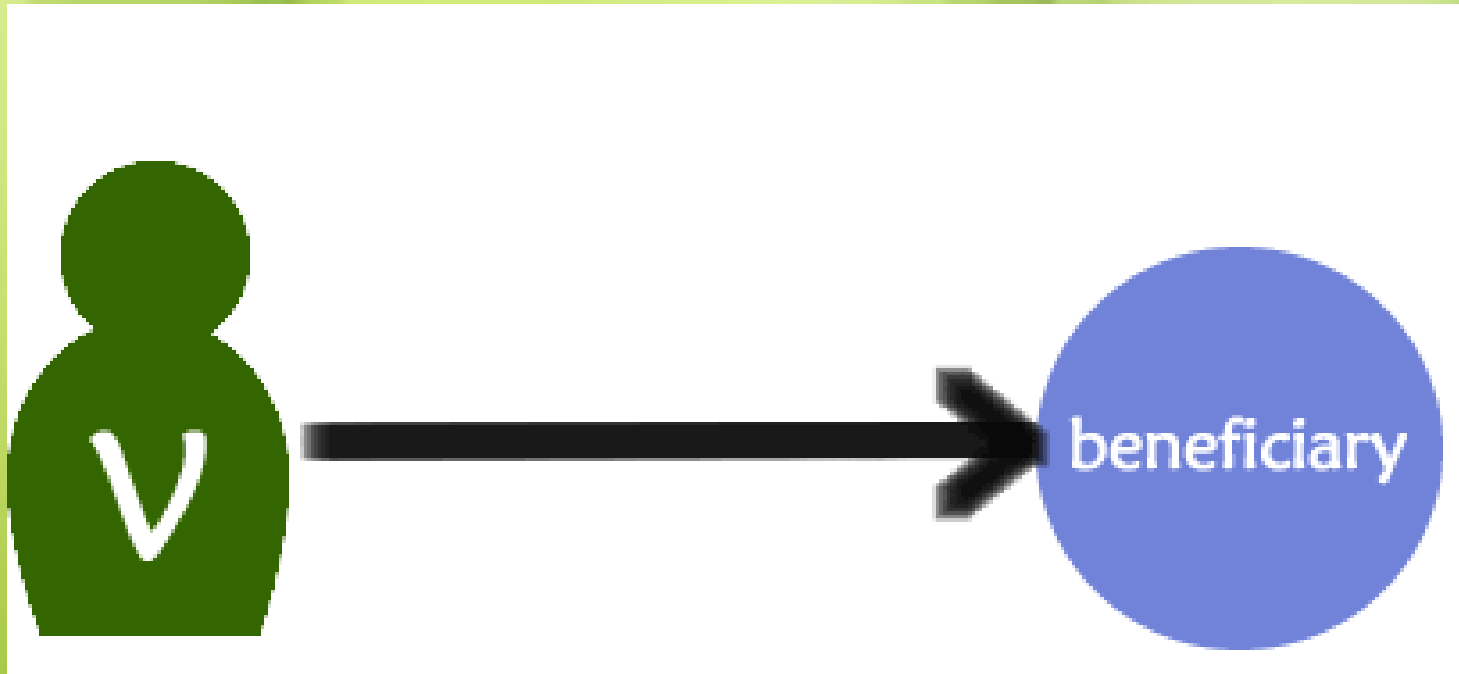
- Making Mentoring More Effective (SOS)
- Peer Mentoring Project Toolkit (Refugee Action)
- Building the evidence base for mentoring and befriending (M&BF)
- Risk management guide for mentoring and befriending services (M&BF)

Working Definitions

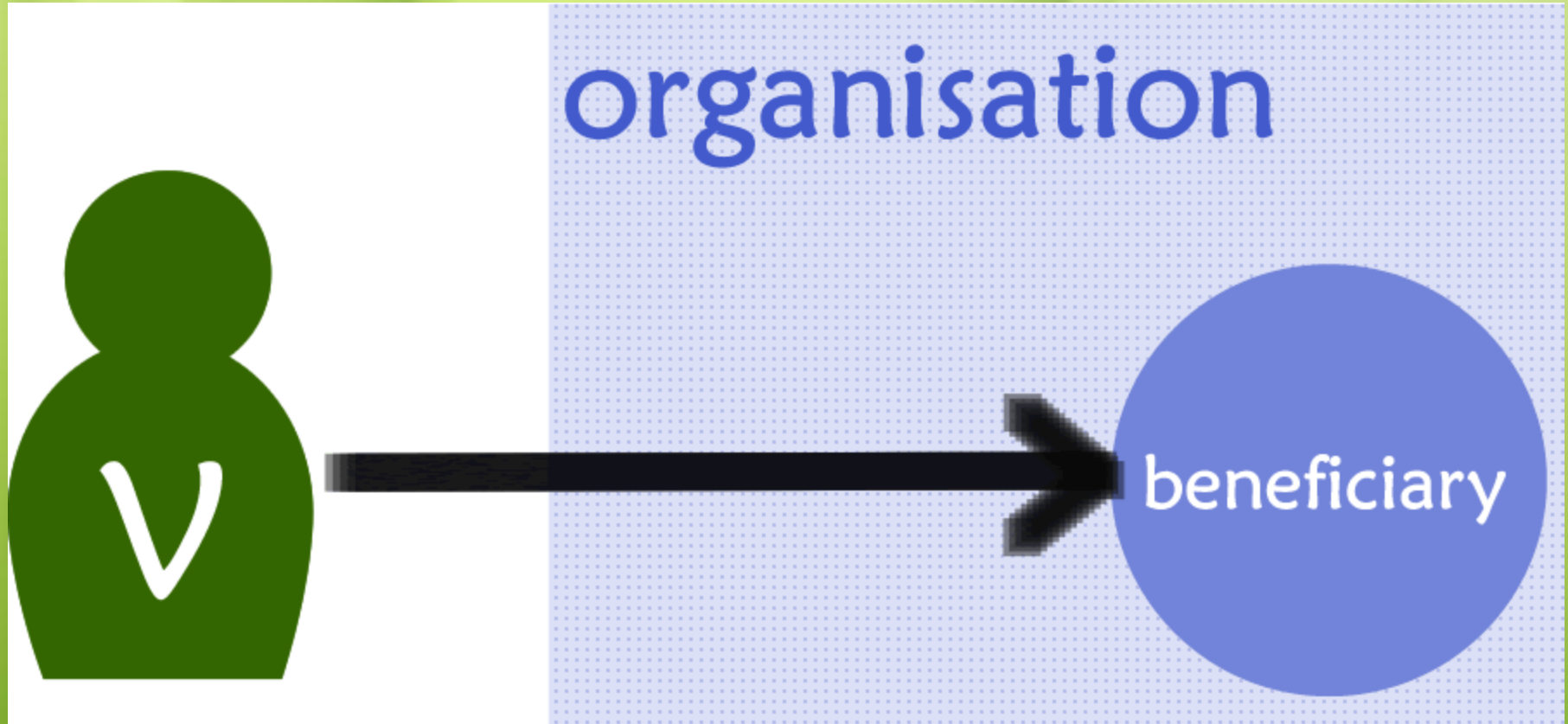
What do we mean by Supported Volunteering?

Start with asking what volunteering is...?

Informal Volunteering



Formal Volunteering



Best Volunteering

- Clear and appropriate role defined
- Internal infrastructure in place
 - Policies?
 - Culture?
- Properly resourced
 - Travel costs? Meals? Other?
 - Cost of supervision & support?
 - Understand your limitations
- Recruitment is open, fair & accessible
- Effective & appropriate means of continual communication
- Review & Grow

Working Definitions

Supported Volunteering

an organised effort to overcome the barriers to volunteering faced by a group of individuals with common support needs.

SV is ...

- **Getting volunteering right ... and then making it better**
- **Being focused ...**
- **Being creative**
- **Being able**
- **Being brave ...**

The shapes of SV

Empower the Volunteer

Provide support & training into and through recruitment/application process

Empower the Organisation

Build solid volunteer management practices AND an culture of understanding and respect for the challenges faced by those you are trying to support

Assisted Experience

Resources exist to intimately support volunteer throughout the volunteering experience from recruitment through to actual volunteer work.

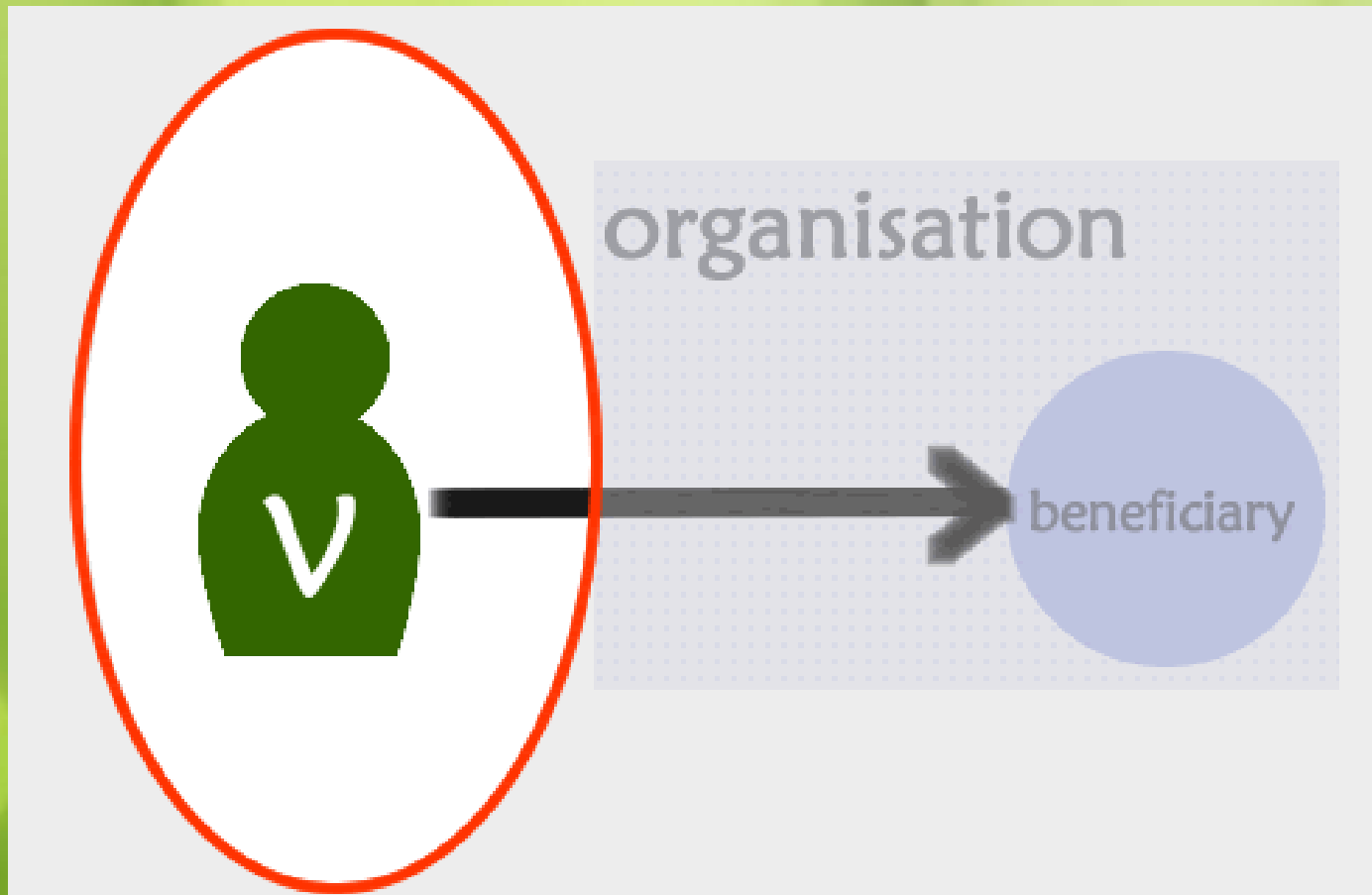
Safe Space

Likely to border on informal volunteering where roles are less defined and emphasis is placed on attendance & interaction rather than tasks completed

The shapes of SV

Empower the Volunteer

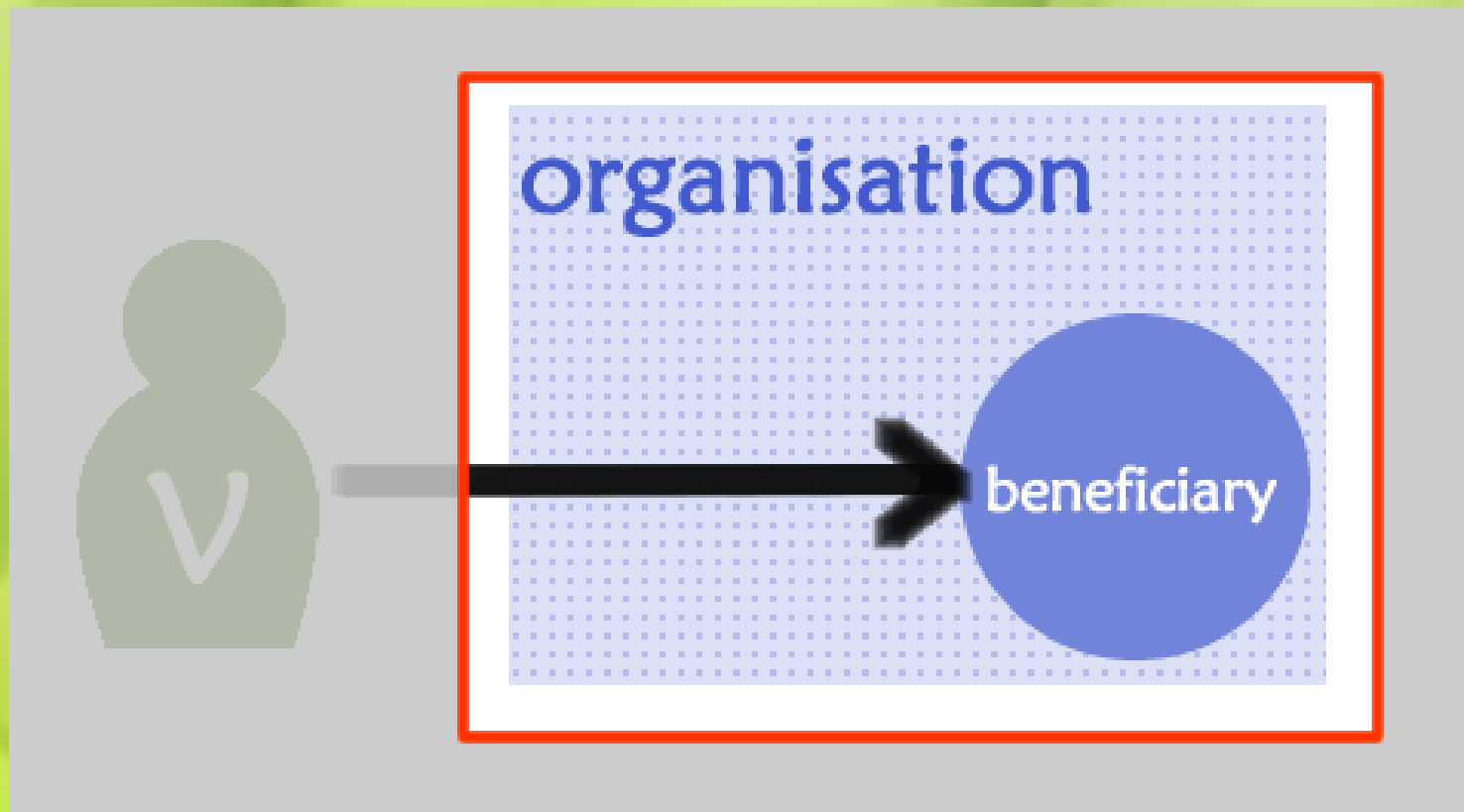
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The shapes of SV

Empower the Organisation

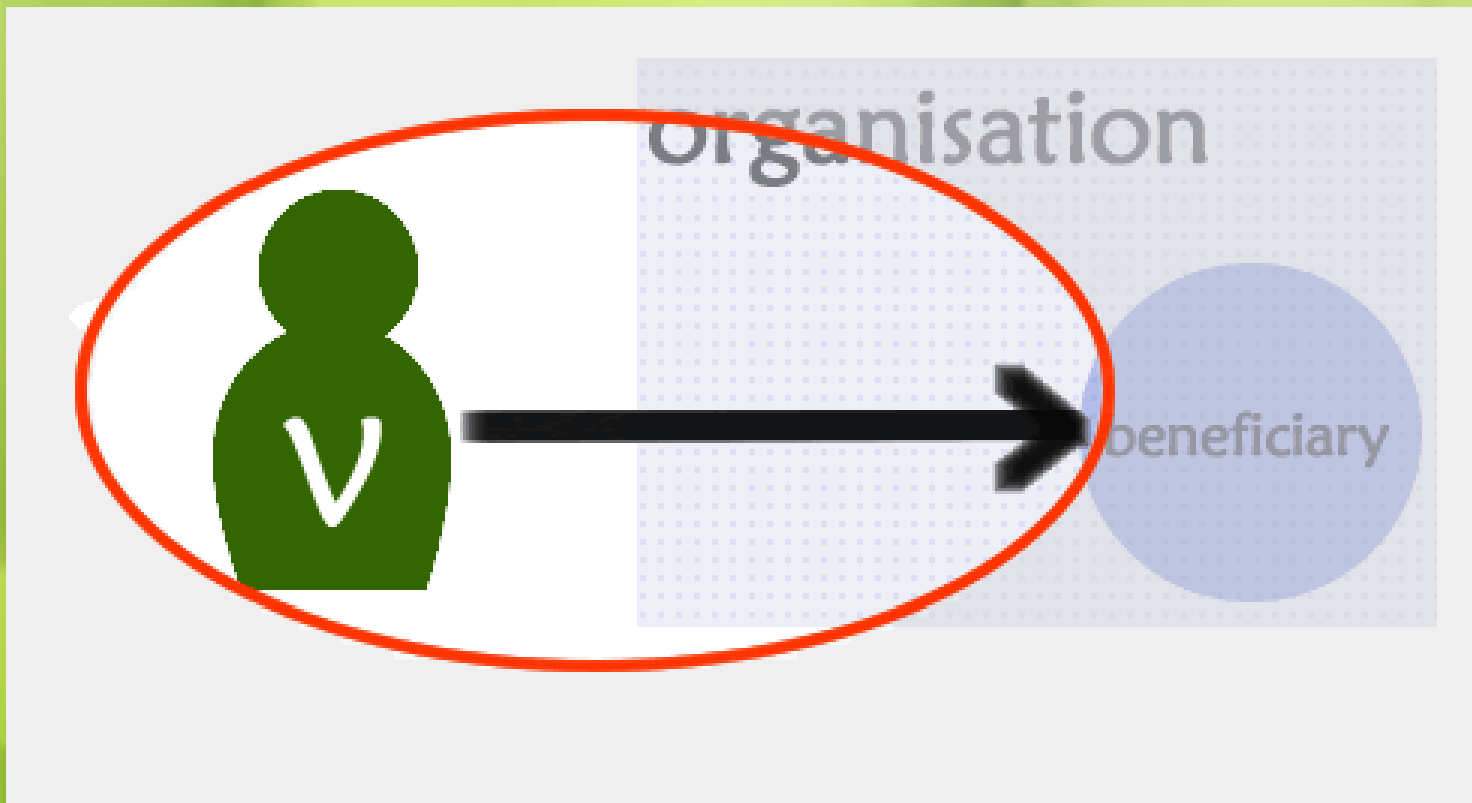
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The shapes of SV

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The shapes of SV

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organisation

The diagram consists of a white background on the left and a light blue dotted background on the right. On the left, there is a green silhouette of a person with a white 'V' on their chest. A thick black arrow points from this person towards the right. On the right, there is a blue circle containing the word 'beneficiary' in white. The word 'organisation' is written in blue text above the arrow, spanning across the boundary between the white and blue dotted areas.

beneficiary

Fun & Games

Building your own Supported Volunteering Initiative

Break up into 3 **Teams** - each Team to designate a spokesperson

Object of the Exercise - is to get each team to think about how to grow from idea through grant application to bid.

There is no right or wrong - just your decisions and rationale.

Be Creative!

Fun & Games

Your team works for a branch of a national charity named WeLOP (We Love Older People. WeLOP provides various services for the benefit of older people in the community

WeLOP HQ have learned that there is money available for something called ‘supported volunteering’ – and you have been tasked with creating a bid for your local branch.

Resources = Points (how many points do you have to use?)

Fun & Games

You must identify:

- The **shape** of your supported volunteering
- The **beneficiary**
- The **volunteer group** being supported

group exercise

Build a Wall

Share your thoughts

Lunch

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chances4change



Chances4Volunteering.org

Resource

- Links & Documents
- Blog
- Online Community

Online Community

- Register
- Comment
- Contribute

All of today's presentations & links